

In spite of reduction in the number of specified road sections the toll collection increased in January

Bratislava, 15 February 2012 – **The complex service of electronic toll collection earned almost 11.0 million Euros for the National Motorway in January 2012. Compared to January of the last year the toll collection grew by over 200 thousand Euros, which represents a year-to-year increase of 1.9%.**

For the use of specified sections of motorways and expressways the toll collection reached over 7.4 million Euros in January, which compared to January 2011 represents an increase of over 360 thousand Euros. The monthly collection on the specified sections of 1st class roads reached 3.5 million Euros, which year-to-year was less by 160 thousand Euros. Under the transit ticketing, the toll collection in January 2012 reached almost 410.5 thousand Euros, which compared to the same month of 2011 represented a decrease of 10.6 thousand Euros.

Of the total amount collected almost 44.7 % was paid by foreign vehicle operators in January. Last year in January the share of the foreign vehicle operators was exactly the same. The day of the month with the highest toll collection was 18th January, when the state earned 526,630 Euros. In January the specified road sections were daily used by 22,407 vehicles on average.

As at 31 January 2012 there were 198,987 active OBUs registered in the electronic toll system. Compared to the previous month their number decreased by 262 units. Over 67.5 % of the active OBUs were used by foreign vehicles. The ratio between the domestic and the foreign drivers shifts only little and has a stable trend in the long run.

In January the mobile enforcement units checked 168,720 vehicles on the specified road sections and solved 615 cases of violation of the Act on Electronic Toll Collection. The state earned 17,558 Euros in supplementary tolls. The most frequent type of violation of the law, as many as 297 times, was drivers having an incorrectly set emission class in the OBU.

In January SkyToll received the total of 277 claims by customers concerning the electronic toll collection operation. Month-to-month the number of claims increased by 66, especially due to requests for extending the deadline for the return of OBUs, copying of tax documents and statements of toll transactions. Of the total number of complaints only 14 were evaluated as justified. Five complaints involved the quality of service at Contact Points, seven cases involved complaints of payments or other fees and one case involved the complaint of a damaged OBU. All claims were handled within the deadline set out in the contract with the National Motorway Company, which is 5 working days.



Since 1 January 2010, SkyToll operates one of the most state-of-art electronic toll systems, which puts Slovakia among the leaders in the area of electronic toll collection worldwide. The system covers almost 2 400 kilometres of specified sections of motorways, expressways and selected first class roads. GPS-GSM technology used ensures the maximum flexibility of the system while coping with a future increase of the volume of freight traffic and expansion of the road network in the Slovak Republic.

The satellite toll system used in the Slovak Republic is already today technologically prepared for interoperability with the surrounding countries, fully in accordance with the requirements of the future European electronic toll service. Thanks to the technology applied, it can quickly and flexibly implement also future changes and new rules of the European Union in the area of pan-European traffic policy.

More information: <http://www.skytoll.sk>

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